

Subject Line: Monday Update 7/18

Dear Residents,

Moving forward, we will be providing periodic updates to keep you informed about what is happening in the office. If you have any questions or concerns about the update, please reach out to us.

- Construction on the visitor parking lot will begin this Wednesday, July 20. As we go through this process, some parking spaces may be blocked off and traffic may flow differently. We appreciate your cooperation as we begin this process.
- If you have maintenance or extermination needs, please submit them through Rent Café or by calling the office. You should expect to hear from us within 3 business days. If you haven't heard from us after 3 business days about the status of a work order, please feel free to follow up with us. We're looking at changing our extermination process - looking at new contractors and a different approach. If you have extermination needs, please continue to report them if they continue after treatment.
- We will be adding in a step in our work order process where you will get a survey after the completion of a work order to confirm the work was done to your satisfaction.
- If you have other types of concerns (not maintenance), you can share them through MyHome. You can do that by calling or texting 612-326-3855 or by emailing [myhome@aeon.org](mailto:myhome@aeon.org). You can also share anonymous feedback through MyHome by going to [aeon.org/myhome](http://aeon.org/myhome).

- Meet Mary, our Resident Service Coordinator. Mary is planning events and activities to connect residents to services and to build a sense of community at Huntington Place. If you need support gaining access to services, or if you have ideas about events that you would like to see, please feel free to reach out to Mary at [mfedick@aeon.org](mailto:mfedick@aeon.org) or at 612-361-8029.
- Here are the activities coming up at Huntington this week:
  - Tuesday, July 19<sup>th</sup> at 5:00pm – Women’s Support Group

